

2016

M. Com.

UNIT – II

1st Semester Examination

ORGANISATIONAL THEORY AND BEHAVIOUR

PAPER – COM – 101

Full Marks : 50

Time : 2 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

UNIT – I

1. Answer any two questions of the following: 5 X 2

- (a) Explain in briefly the factors of affecting Span of Management.
- (b) Explain briefly the concept of “Managerial Grid”.
- (c) Write a short note of “Planning Premises”.
- (d) What are the differences between programmed and non-programmed decision?

2. Answer any one questions of the following: 10 X 1

- a) What do you mean by decision making? Explain briefly the “Bounded Rationality Model” of decision making. 3+7
- b) (i) Explain the importance of forecasting in planning.
(ii) An organization is a system – discuss. 5+5

3. Answer any two questions of the following: 5 X 2

- a) What are the different types of abilities? How ability affects individual behavior ? 2+3
- b) Discuss Big Five Factor Model of Personality. 5
- c) Give the importance of Organization Behavior. 5
- d) Define culture and its importance. 5

4. Answer any one questions of the following: 10 X 1

- a) Discuss the Organizational Behavior Model with the help of a diagram. 10
- b) What do you mean by Organizational Conflict? How could you resolve it? 3+7

(Internal Assessment :10 marks)

(Turn Over)